

Privacy Notice

MULTICONT Nemzetközi Szállítmányozási Logisztikai Zrt. (hereinafter: "MULTICONT Zrt.") (1061 Budapest, Andrássy út 45., Hungary) pays close attention, in the course of its data processing activities, to acting in your interest in accordance with Act CXII of 2011 on the Right of Informational Self-Determination and Freedom of Information (hereinafter: the "Info Act") and other applicable data protection legislation, while also taking into account the relevant international recommendations concerning data processing. In its data processing activities, MULTICONT Zrt. also takes into account and acts in accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council (General Data Protection Regulation, "GDPR"). MULTICONT Zrt. is committed to protecting its customers' personal data and takes all security, technical, and organizational measures necessary to guarantee the security of such data.

Consent to Data Processing

Data processing is carried out on the basis of the voluntary consent of users, pursuant to Section 5(1)(a) of the Info Act. You grant this consent by accessing <https://www.MULTICONT.hu>. By providing your data, you expressly consent to MULTICONT Zrt. processing your data.

Data Processing Without Your Consent or Following Withdrawal of Consent

Pursuant to Section 6(5) of the Info Act, MULTICONT Zrt. may process your personal data recorded with your consent — unless otherwise provided by law — for the purpose of fulfilling its legal obligations, or for the purpose of asserting its own or a third party's legitimate interest, provided that such interest is proportionate to the restriction of your right to the protection of personal data, without your separate consent, and also following the withdrawal of your consent.

Purpose, Duration, Legal Basis, Scope of Data, and Data Transfers

MULTICONT Zrt. processes the data it manages for the purposes set out below. Given the multiple purposes of data processing — and in order to keep this notice clear and to make the information relevant to you easier to find — MULTICONT Zrt. presents the scope of data processed, the duration of data processing, the legal basis for data processing, and any data transfers, organized by data processing purpose, as follows:

1. Requesters of quotes (users of the service): customer data processing; upon consent, data processing for marketing purposes in the future. Prior to the conclusion of a contract, MULTICONT Zrt. processes the data of data subjects for marketing and advertising purposes solely on the basis of the data subject's prior consent. Consent may be withdrawn at any time free of charge by sending a request to the following e-mail address: info@multicont.hu. We inform our customers that, in cases of customer data processing where the legal basis for processing is a statutory provision or a contract that has not been performed, a request for erasure may only be interpreted as applying to data processing for marketing purposes, and does not affect data processing carried out on a statutory or contractual legal basis.

2. Newsletter subscribers: in the case of registration for the newsletter, the purpose of processing the data provided by the user is to identify the user for the purpose of sending the newsletter. MULTICONT Zrt. sends a newsletter to users registered for the newsletter. Users may prohibit this use of their data by unsubscribing. If a user no longer wishes to receive the newsletter, they may remove themselves from the newsletter mailing database by clicking the “Unsubscribe” link found at the end of the newsletters sent out. Naturally, upon individual request submitted to the e-mail address info@multicont.hu, we will also remove the user from the newsletter database.

3. Website visitors — use of cookies: MULTICONT Zrt. uses Google Analytics to measure traffic on the <https://www.multicont.hu> website, which places cookies in the visitor’s browser. These cookies are placed only with the visitor’s prior consent, given via the cookie banner displayed on the website; in the absence of consent, the service is not activated. The purpose of the cookies is to collect statistical data relating to website traffic (e.g., pages viewed, duration of visit) in order to improve the operation of the website and the user experience. Consent may be withdrawn at any time by clicking the “Cookie Settings” link available in the website’s footer. Further information on the data processed by Google Analytics is available in Google’s own privacy policy (<https://policies.google.com/privacy>). The website may also contain links to external websites; MULTICONT Zrt. accepts no responsibility for the content or data processing practices of such websites.

Cookie name	Purpose	Lifetime
_ga	Distinguishing unique visitors (Google Analytics)	2 years
ga<identifier>	Storing session data (e.g., duration of visit, pages viewed)	2 years

Both cookies are MULTICONT Zrt.’s own (first-party) cookies, meaning they are set from the website’s domain; however, the data collected by them is processed and stored by Google. The lifetimes indicated above correspond to the default settings of Google Analytics; some browsers (e.g., Safari, Firefox) may enforce a shorter lifetime, typically around 13 months, under their own privacy policies.

Security of Your Data

In developing its data processing operations and technical and procedural rules, MULTICONT Zrt. has paid particular attention to ensuring an appropriate level of physical and IT security for your data. In this regard, MULTICONT Zrt. pays special attention to preventing unauthorized access to, unauthorized alteration of, unauthorized transfer, disclosure, deletion, or damage to the data processed. The IT tools used are selected in such a way that only those authorized to do so can access the data processed, and the authenticity and integrity of the processed data are ensured.

Persons Authorized to Process Data

Personal data may be accessed exclusively by employees of MULTICONT Zrt. and by other persons duly authorized to access such data (e.g., HR consultants). In order to protect your data, MULTICONT Zrt. calls upon all employees authorized to process data to comply with the provisions of this notice and applicable law, and binds them to confidentiality.

Your Remedies

You may request information about your processed data at any time at info@multicont.hu. You may also initiate the correction/modification or deletion of your personal data at any time at info@multicont.hu. MULTICONT Zrt. shall delete personal data — provided that such deletion is not precluded by law — if its processing is unlawful or erroneous and this cannot be lawfully remedied, if the purpose of processing has ceased, if the statutory retention period for the data has expired, or if deletion has been ordered by a court or by the National Authority for Data Protection and Freedom of Information. You may also request that your data be restricted. MULTICONT Zrt. may also restrict your data if, based on the information available to it, it may be assumed that deletion would harm your legitimate interests. Restricted data may only be processed for as long as the data processing purpose that precluded its deletion continues to exist. MULTICONT Zrt. shall comply with your request for information, rectification, modification, deletion, or restriction as soon as possible during business hours, but no later than within 25 days. MULTICONT Zrt. will send a separate notification of the completion of the request only upon explicit request to that effect. If the request cannot be fulfilled and the request for information, rectification, modification, deletion, or restriction is refused, MULTICONT Zrt. shall, within 25 days, communicate the reasons for the refusal in writing or — where consent has been given — electronically. Communication of the reasons for refusal may be omitted if doing so would not, having regard to the purpose of the data processing, harm the legitimate interest of the data subject.

You may object to the processing of your data if the processing or transfer of the data is necessary solely for the purpose of fulfilling MULTICONT Zrt.'s legal obligation or for asserting the legitimate interest of the data controller, data recipient, or a third party. MULTICONT Zrt. shall examine the objection within the shortest possible time from submission of the request, but no later than within 15 days, shall make a decision on its merits, and shall inform the requester of its decision in writing.

If MULTICONT Zrt. causes damage through the unlawful processing of your data or by breaching data security requirements, it shall compensate for the damage caused. In the event of an infringement of your personality rights, you may claim compensation for injury (Section 2:52 of the Hungarian Civil Code).

Enforcement of Rights

First and foremost, we recommend that, if you feel your data has not been processed appropriately, you submit your complaint to MULTICONT Zrt., in order to resolve the situation as quickly and simply as possible. MULTICONT Zrt. shall investigate the complaint as soon as possible, but no later than within 30 days, and shall inform you of the outcome of the investigation.

You may also enforce your right to the protection of your personal data before a civil court, which shall handle the matter as a priority. Furthermore, you may lodge a complaint concerning the protection of your personal data with the National Authority for Data Protection and Freedom of Information (headquarters: 1055 Budapest, Falk Miksa utca 9-11., Hungary; phone: +36-1-391-1400; e-mail: ugyfelszolgalat@naih.hu; website: <http://www.naih.hu>).

Name and Contact Details of the Data Controller

Name: MULTICONT Nemzetközi Szállítmányozási Logisztikai Zártkörűen Működő
Részvénytársaság
Address: 1061 Budapest, Andrássy út 45., Hungary